



OFFICE OF THE MANAGING DIRECTOR
ASSAM STATE TRANSPORT CORPORATION
PALTANBAZAR, PARIBAHAN BHAWAN, GUWAHATI-781038

Phone (MD):- (0361) 2739552(O)

Fax: (0361) 2730726

Email:- astc2009@gmail.com

Ref No.: ASTC/HO/Smart-Cards/1946/19/0016

Date 21 May, 2019

Sub: Response to Pre Bid Queries 'for inviting smart card manufacturers, service providers & system integrators for issuance of personalized smart cards' and Corrigendum reg.

With reference to the EOI document number ASTC/HO/Smart-Cards/1946/19/0016 dated 6th May, 2019 related to 'for inviting smart card manufacturers, service providers & system integrators for issuance of personalized smart cards', a pre bid meeting was held on 16th May 2019 at ASTC HQ, Paltan Bazar, Guwahati. The following are the responses to the queries raised by the interested bidders during the pre-bid meeting.

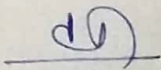
Bidders may also note that the last date of submission has also been extended **until 11th June 2019**. All other conditions remain same as per EOI document issued on 6th May, 2019.

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**RESPONSE TO PRE BID QUERIES FOR 'FOR INVITING SMART CARD MANUFACTURERS, SERVICE PROVIDERS
& SYSTEM INTEGRATORS FOR ISSUANCE OF PERSONALIZED SMART CARDS'**

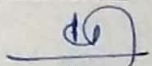
SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
1	1.3	Card Specification	There is no inclusion of Contactless National Common Mobility card in the requirement section. Request you to revise your EOI and include the clause of contactless smart cards as per NCMC specification, envisaged by MoUD in the scope of work and card specification for adaptation of open loop solution like other transport operators across India	This card will not be used for any kinds of payments.
2	SCHEDULE OF EOI PROCESS Page # 5	Activity - Scheduled Date Submission of EOI document - Till 5 PM on 30 May, 2019	Please clarify, that only technical documents (physically) are to be submitted at your office in a single sealed envelope.	Yes.
3	1. PROJECT INFORMATION Page # 6	1.1 Objective ASTC wishes to now also provide various other services through smart card based services. This may also include inter-operability features for various modes of transport such as Ferry, Bus, Metro etc.	To understand the project, Kindly explain the " provide various other services " through smart card based services".	The revised objective is as follows: ASTC wishes to introduce smart cards for non-transport/non-transit services.


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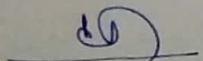
SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
4	1. PROJECT INFORMATION Page # 6	1.1 Objective The following services are proposed to be provided by the Service Provider to the users: 1. Personalization of Smart Cards. 2. Use web technology platforms in delivery of aforesaid services. 3. Storage and handling of physical and electronic (soft copies) of the documents	1) To submit our EOI proposal we need to understand the project, Kindly share the project work flow. 2) Please share, the quantity of centers in Assam state where this issuance of smart card service will be provided. 3) Please share the quantity & type of manpower to be required at this centers. 4) Please share the quantity of IT hardware to be required at this centers.	This is just an EOI to qualify interested parties and assess their capabilities. Details of the scope shall be provided in the RFP stage/document.
5	1. PROJECT INFORMATION Page # 6	1.2 Number of cards The number of smart cards envisaged are around 50,000 per month.	1) Please clarify, that the personalization information, which is to be printed on each smart cards will be same matter for all 50,000 smart card. 2) Please clarify, is personalization information to be printed on both sides of Smart Cards? 3) Please clarify, is personalization information to be printed on Smart Cards will be color or monochrome? 4) Can we have tentative quantity of issuance of smart cards services will be provided at each centers? 5) Is currently software infrastructure available at centers & ASTC department, where basic data entry & other information of clients are done? If yes please	1. Both fixed and variable data shall be printed in the cards. 2. Both sides 3. Will be defined at RFP stage. 4. Will be defined at RFP stage. 5. No. 6. Yes, bidder shall have to provide the software infrastructure which will be provided in the RFP stage.

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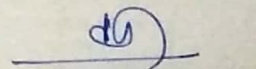
SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
			provide the scope of the software. 6) If not then, is bidder going to provide software infrastructure, please provide the scope of the software.	
6	1.3 Card Specifications Page # 6	ASTC wishes to deploy the latest technology available for creating such cards. It envisages to achieve this through the creation of negative watermark by stylus engraving. The said technology should be supported by international patents j. The negative logo/Photo should turn positive when held against any source of light.	Please provide more information regarding printing output required on smart cards.	Kindly refer to above response. More response shall be provided at the RFP stage.
7	2.1 General Instructions Page # 7	i. Applicants shall be required to submit all relevant technical details, capabilities of the firm, product catalogues, and specifications of the proposed machine / job, technical write up and presentation (if necessary) on the proposed equipment/ system and experience on manufacturing and supply of smart cards.	Please clarify, this all relevant technical details etc. to be submitted are apart from the list provided in the checklist for Submission of EOI on page 16 of EOI?	Yes


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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
8	2.2 Scope of work Page # 9	i. System assessment, requirements gathering and analysis, functional specification creation, software development & implementation, upgradations and customizations including integration with VAHAN, maintenance & operations, issuance of document & printing of documents application.	Please clarify, the scope of software development. Please explain the scope of work related to integration with VAHAN.	Card management software will be required. Integration requirements shall be provided at the RFP stage.
9	2.2 Scope of work Page # 9	v. Setup a centralized location for personalization of cards	Please clarify, is bidder going to provide smart card printing software for Personalization of Smart Cards. Please clarify, where will be the centralized location for personalization of smart cards and how many centralized location to be setup.	Yes. Printing software shall have to be provided by the bidder. Other details to be provided in the RFP.
10	2.2 Scope of work Page # 9	vii. Packaging and dispatching of smart cards	Please clarify, is bidder going to coordinate with department or is bidder package and dispatch smart cards to all clients and who will bear the postal expenses for each smart card?	To be clarified at the time of RFP.


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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
11	2.4 Shortlisting Criteria Page # 11-12	Particulars 2 (i). The bidder/lead bidder or consortium partner must have minimum annual turnover of Rs. 30 Crore (thirty crore) in any two of the immediately preceding three financial years in the IT related activities or IT services or in the field of providing Smart Card enabled services as per the audited accounts for the financial years 2015-16, 2016-17 and 2017-18. The turnover in activities other than the above will not be taken for consideration for accounting for this turnover criterion.	We request, your kind-self to consider this clause as "The bidder/lead bidder or consortium partner must have minimum annual turnover of Rs.14 Crore (fourteen crore) in any two of the immediately preceding three financial years in the IT related activities or IT services or in the field of providing Smart Card enabled services as per the audited accounts for the financial years 2015-16, 2016-17 and 2017-18. The turnover in activities other than the above will not be taken for consideration for accounting for this turnover criterion."	Revised clause is as follows: i.)The bidder/lead bidder or consortium partner must have minimum annual turnover of Rs. 10 Crore (thirty crore) EACH YEAR amongst any two of the three immediately preceding financial years in the IT related activities or IT services or in the field of providing Smart Card enabled services as per the audited accounts for the financial years 2015-16, 2016-17 and 2017-18. The turnover in activities other than the above will not be taken for consideration for accounting for this turnover criterion.


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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
12	2.4 Shortlisting Criteria Page # 12-13	<p>5 - The bidder/lead bidder or consortium partner must have issued at least 50 lacs SCOSTA cards or must have processed at least 75 lacs Smart Cards for IT based Citizen Services Delivery/ Facilitation applications for any state/central government/PSU in India in last 3 financial years as on bid submission date.</p> <p>The cards issued/processed shall be the total number of cards issued during the financial year 2015-16, 2016-17 and 2017-18.</p>	<p>We request, your kind-self to consider this clause as "The bidder/lead bidder or consortium partner must have issued at least 35 lacs SCOSTA cards or must have processed at least 75 lacs Smart Cards for IT based Citizen Services Delivery/ Facilitation applications for any state/central government/PSU in India in last 3 financial years as on bid submission date. The cards issued/processed shall be the total number of cards issued during the financial year 2015-16, 2016-17 and 2017-18."</p> <p>Please consider this above revise clause, as it will give opportunity to other potential bidders to participate in the EOI bid and ASTC will get healthy competition in service and rate.</p>	<p>The revised clause may be read as follows:</p> <p>The bidder/lead bidder or consortium partner must have issued at least 35 lacs SCOSTA cards or must have processed at least 50 lacs Smart Cards for IT based Citizen Services Delivery/ Facilitation applications or EMV based banking cards for any state/central government/PSU in India in last 3 financial years as on bid submission date. The cards issued/processed shall be the total number of cards issued during the financial year 2015-16, 2016-17 and 2017-18.</p>
13	2.4 Shortlisting Criteria Page # 14	<p>Note: - For the purpose of evaluation of financial capabilities i.e. turnover and net worth, if the bidder is a Joint Venture or consortium, the financial capabilities of its constituent entities shall be considered in the ratio of their shareholding in the</p>	<p>Please clarify, "bidders found eligible shall only be considered for opening of financial bids".</p>	<p>This is a misprint. Financials Bids are not required to be submitted at this stage.</p>

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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
		joint venture or consortium as the case may be. The above conditions are the basic technical/eligibility conditions for the participation in the bid process and bidders found eligible shall only be considered for opening of financial bids.		
14	3. AWARD OF WORK Page # 15	The work shall be awarded based on the minimum rate/price quoted for issuance of each smart card irrespective of its use. Herein after the rate/price quoted shall be referred as "User fees".	Please clarify, what will be the process for submission of financial bids and please share the format in which financial bids to be submitted.	Not required at this stage.
15	4.4 Checklist for Submission of EOI Page # 16	Enclosures to the EOI 3 - Financial Information	Please clarify, what are the documents to be included in Financial Information?	As per Annexure 3
16	General	Project Contract Period	What will be the contract duration for the project?	To be disclosed at RFP stage.
17	Card Specification	Multilayer PVC card with specially coated engraving window, capable of providing negative watermark by stylus engraving of the logo of the institution.	Can you please elaborate more on this? Else we suggest to give sample for checking what exactly you are looking?	As per EOI. Additional details shall be provide in the RFP. In the RFP, ASTC may ask for for cards as per the following as well: 1. For Poly Vinyl Chloride (PVC): Glossy surface, Poly


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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
				<p>Vinyl Chloride (PVC)/Acrylonitrile Butadiene Styrene (ABS)/PetG plastic construction, with overlay to allow colour dye sublimation printing.</p> <p>2. For Polycarbonate Card: Multi-layered card construction using pure polycarbonate layer, fused (Laminated) together with heat and pressure without any kind of glue or adhesive. Card Body material including outer overlay shall be capable of personalization through Laser engraving.</p> <p>3. Card Material and Construction. - The cards shall be made of Polyvinyl Chloride (PVC), Acrylonitrile Butadiene Styrene (ABS) or PetG or Poly Carbonate (PC) plastic material unless specified otherwise.</p>

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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
				<p>The card construction shall be made of bonded materials with inserts of the ISO7816-2 compliant contact chip (for ICC) if provided, or with inserts of the ISO14443 compliant contactless chip with associated antenna (for PICC), if provided.</p> <p>Applicant should take care that they are able to provide cards as per the above mentioned specification which may be mentioned in the RFP.</p>
18	Card Specification	The negative logo/Photo should turn positive when held against any source of light.	We suggest to give sample for checking what exactly you are looking?	At the RFP Stage.
19	Scope of Work	Setup a centralized location for personalization of cards	Which is this location? Also please confirm how many service location do you have?	At the RFP Stage.
20	Scope of Work	Deployment of necessary manpower at all locations	We request to mention and give bidder the right to put the manpower in such a way that work is not hampered.	Ok. This condition shall be included in the RFP.


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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
21	Scope of Work	System assessment, requirements gathering and analysis, functional specification creation, software development & implementation, upgradations and customizations including integration with VAHAN, maintenance & operations, issuance of document & printing of documents application.	To confirm whether the EOI requires supply of hardware. If so please specify list of the same.	Please refer to EOI. More details shall be provided at the RFP stage.
22	Submission of Tender	Submission of EOI on 30th May 2019, by SPM	After clarification of the queries, as per CVC guideline to give 21 days for submission of documents. So We request to kindly extend till 15th June	The last date of submission is now revised to 11 th June 2019 which is 21 days from the date of issuance of clarification i.e. 21 May 2019.
23	2.1 (i)	i. The Applicant for pre-qualification may be a single entity or a group of entities (the "Consortium"), coming together to implement the Project. However, no applicant applying individually or as a member of a Consortium, as the case may be, can be member of another Applicant Consortium. The term Applicant used herein would	When the project value is estimated at Rs 30 crores in tenure of 5 years (calculation done @ Rs 100 per Card; why there is a need of consortium for such low value?	As per EOI.

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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
		apply to both a single entity and a Consortium.		
24	2.1 (vi c)	c. Own offices in India and support providers in Guwahati and major districts in Assam.	Successful bidder shall open up office in Assam after award of LOI	Yes.
25	2.1 (xvi)	Subsequent process of RFQ and RFP need not remain confined only to the persons who respond to this EOI.	Kindly clarify the purpose of this EOI if subsequent process will not be confined to participating bidders?	It shall be confined to parties shortlisted through this EOI.
26	2.1 (xvii)	xvii. The applicants participating in this EOI may be called, if required for detailed presentations and discussions by ASTC, the date, time and venue of which shall be intimated individually to each firm.	A minimum of 7-10 days to be provided to participated bidders for presentation and discussion.	Shall be informed.
27	2.5 (2)	2. A consortium of maximum two companies registered under the Indian Company Act, 1956/2013 is allowed to participate in the bid. Either member of consortium must fulfill the eligibility criteria individually. All the consortium members would be responsible for execution of the complete project and comply with all the terms and conditions of the bid document.	Kindly clarify whether each member needs to fulfill the criteria or it's any one of the Consortium partners?	Of the consortium, one of the bidder shall have to be mandatorily declared as the prime bidder. All the liabilities of the project shall lie with the prime bidder.

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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
28	2.4 (7)	The bidder/ lead bidder or consortium partner must have a minimum 100 employees on its payrolls as on bid submission date. Out of 100 employees, 30 should be technically qualified professionals.	Proof of submission of PF or ESI of these 100 employees should be made mandatory.	Only a HR certificate shall be sufficient.
29	General	Limitation of liability of the bidder is not mentioned in EOI	The Department may consider to add this Clause for Limiting the Liability of the Successful Vendor to the total Value of the Project.	Will be declared in the RFP.
30	2. INSTRUCTIONS TO APPLICANTS (2.1 General Instructions) ii.	Applicants shall have experience of procurement and maintenance of necessary hardware (such as but not limited to networks, servers, printers, networking devices, RDBMs, PCs, UPSs, peripherals) required for the issuance of Smart Cards at a state-wide level in the last 5 years.	Applicants shall have experience of procurement and maintenance of necessary hardware (such as but not limited to networks, servers, printers, networking devices, RDBMs, PCs, UPSs, peripherals) required for the issuance of Smart Cards at a state-wide Or centrally level in the last 5 years.	The clause is changed to: Applicants shall have experience of procurement and maintenance of necessary hardware (such as but not limited to networks, servers, printers, networking devices, RDBMs, PCs, UPSs, peripherals) required for the issuance of Smart Cards at a state-wide Or centrally level in the last 5 years.

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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
31	2. INSTRUCTIONS TO APPLICANTS (2.1 General Instructions) iii.	Applicants shall have experience of Maintenance & implementation of Key Management Software (KMS) developed by NIC for issue of smartcards transport and other administrative works such as issuing licenses, vehicle registration etc. at a state-wide level.	Applicants shall have experience of Maintenance & implementation of Key Management Software (KMS) developed by NIC for issue of smartcards transport and other administrative works such as issuing licenses, vehicle registration etc. at a state-wide level. OR Ready to implement Key Management Software (KMS) developed by NIC for issue of smartcards transport and other administrative works such as issuing licenses.(Self Certification)	No Change.
32	Suggestions	Suggestions	ASTC should provide the infrastructure & manpower at RTO wise & selected smart card vendor will build centrally printing set up for Smart Card printing & personalization work as directed by ASTC.	Details will be provided at the RFP stage.
33	Suggestions	Suggestions	For all postal & despatch of smart cards to end customers, ASTC will take care of despatch & deliveries through having tie up with India post services and should not be included at the time of doing costing for financial bid submission & same like other states, they kept the Smart Card postal charges excluded from per card billing method.	Details will be provided at the RFP stage.

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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
34	Shortlisting Criteria (5)	The bidder/lead bidder or consortium partner must have issued at least 50 lacs SCOSTA cards or must have processed at least 75 lacs Smart Cards for IT based Citizen Services Delivery/ Facilitation applications for any state/central government/PSU in India in last 3 financial years as on bid submission date. The cards issued/processed shall be the total number of cards issued during the financial year 2015-16, 2016-17 and 2017-18.	We hereby request you to allow bidders with past experience in similar scope of work to participate for this tender opportunity	As per EOI and refer to clarifications.
35	Shortlisting Criteria (6)	The bidder/lead bidder or consortium partner should have experience in the field of IT as a System Integrator/ Operation with at least one project of worth 15 crore or 3 projects of worth 5 crore each within the last 3 years as on the bid submission date. The experience of State/Central Government/PSU in India shall only be considered.	We hereby request you to allow bidders with past experience in similar scope of work to participate for this tender opportunity	As above.

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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
36	Shortlisting Criteria (5)	The bidder/lead bidder or consortium partner must have issued at least 50 lacs SCOSTA cards or must have processed at least 75 lacs Smart Cards for IT based Citizen Services Delivery/Facilitation applications for any state/central government/PSU in India in last 3 financial years as on bid submission date. The cards issued/processed shall be the total number of cards issued during the financial year 2015-16, 2016-17 and 2017-18.	As requested to consider the citizen services provided for private companies also to allow maximum participants to get the best proposal and more competent pricing.	No change
37	Shortlisting Criteria (6)	The bidder/lead bidder or consortium partner should have experience in the field of IT as a System Integrator/ Operation with at least one project of worth 15 crore or 3 projects of worth 5 crore each within the last 3 years as on the bid submission date. The experience of State/Central Government/PSU in India shall only be considered.	Request you to consider the project or cumulative project worth 15 crores instead of one project worth of 15 in any of the last 5 Financial years. to allow maximum participants to get the best proposal and more competent pricing	The bidder/lead bidder or consortium partner should have experience in the field of IT as a System Integrator/ Operation with at least one project of worth minimum Rs. 15 crore or 3 projects of worth minimum Rs. 5 crore each or 2 projects of worth minimum Rs. 7.5 crore within the last 3 years as on the bid submission date. The experience of State/Central

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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
				Government/PSU in India shall only be considered.
38	Shortlisting Criteria (7)	The bidder/ lead bidder or consortium partner must have a minimum 100 employees on its payrolls as on bid submission date. Out of 100 employees, 30 should be technically qualified professionals.	Request you to consider competent manpower / core team who can deliver the project to Department. Instead of 100 employees on company's payroll to allow maximum participants to get the best proposal and more competent pricing	No change and refer to clarifications.
39	General Query	General Query	EOI is for DL or RC not clear in EOI.	It is for smart cards for non-transport/non-transit services which may or may not include DL/RC.
40	General Query	General Query	Responsibilities of Service Provider is not defined.	Refer section 2.2 of EOI
41	General Query	General Query	No manpower details provided in EOI i.e. Deployment of Manpower required at each RTO.	To be provided at RFP Stage
42	General Query	General Query	Roles & Responsibilities of deployed manpower.	Refer section 2.2 of EOI. More details at RFP stage
43	General Query	General Query	Infrastructure details are not mentioned.	To be provided at RFP Stage
44	General Query	General Query	RTO List/No. of RTO	To be provided at RFP Stage
45	General Query	General Query	MAF is required or not and if MAF is required than format is not provided. (Manufacturer's Authorization Form)	To be provided at RFP Stage

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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
46	General Query	General Query	Technical Specification (i.e. Hardware and Software specification) not provided.	Section 1.3 of EOI for Technical Specification. Software specs to be provided in RFP stage.
47	General Query	General Query	Hardware requirement/count not provided.	Refer Section 1.2 of EOI
48	General Query	General Query	Hardware Installation Details.	To be provided at RFP Stage
49	General Query	General Query	SLA is not defined	To be provided at RFP Stage
50	General Query	General Query	Work Plan (i.e. Milestone, Deliverables, etc.) is not given.	To be provided at RFP Stage
51	General Query	General Query	CMMi Level not mentioned	To be provided at RFP Stage
52	General Query	General Query	Location for Centralized Printing Center	To be provided at RFP Stage
53	General Query	General Query	Location for backup personalization center	To be provided at RFP Stage
54	General Query	General Query	Packing and Dispatching details are not provided	To be provided at RFP Stage
55	General Query	General Query	No Bill of Material (BOM) format is provided.	To be provided at RFP Stage
56	General Query	General Query	Agreement between bidder and Smart Card Manufacturer is not provided	To be provided at RFP Stage
57	Card Specifications (1.3)	ASTC wishes to deploy the latest technology available for creating such cards. It envisages to achieve this through the creation of negative watermark by stylus engraving.	To Delete	To be considered at the time of RFP.

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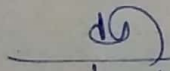
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58	Card Specifications (1.3)	Compliant to SCOSTA v1.2b dated March 15, 2002 and amended from time to time, as may be prevailing from time to time approved by NIC. The certificate for same must be attached along with compliance certificate or assurance to get the new SCOST A certificate as per Notice. number 31 / SCOSTA / SKS / 07, DATED 08.05.2007	As NFC/ Contactless Smart Cards are the latest technology globally and as defined by MORTH as per gazette notification 2019/PHALGUNA 10 dated March 1, 2019, then department can consider SCOSTA CL smart cards for this project	To be considered at the time of RFP.
59	General Instructions (2.1-iii)	Applicants shall have experience of Maintenance & implementation of Key Management Software (KMS) developed by NIC for issue of smartcards transport and other administrative works such as issuing licenses, vehicle registration etc. at a state-wide level.	Propose issue of smart cards for other applications like RSBY, SSP Etc.	As per EOI.
60	General Instructions (2.1-v)	Applicants need to provide evidence of valid SCOSTA certification. In case, the applicant does not have a SCOSTA certificate in its own name, it must have an exclusive tie-up with a smart card manufacturer having valid SCOSTA certification.	Propose that the SCOSTA certificate should be SCOSTA CL only and should be valid as on EOI date Also is exclusivity mandatory.	As per EOI.

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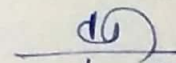
SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
61	Shortlisting Criteria (2.4 - 3)	The bidder/lead bidder or consortium Partner must be registered under the GST Act in the range of bidder's operations and carry a valid PAN Number from the income Tax Department.	Should have a GST No. in the State of Assam as on Eoi date	As per EOI.
62	Shortlisting Criteria (2.4 - 9)	i.) The bidder/lead bidder or the consortium partner should have a valid SCOSTA certificate in its own name. ii.) In case, the Bidder does not have a SCOSTA certificate in its own name, it must have an exclusive tie-up with smart card manufacturer for the supply of smart cards throughout the contract period having valid SCOSTA certificate in its name.	Non Exclusive but firm agreement	As per EOI.
63	Shortlisting Criteria (2.4 - 10)	The OEM of Smart cards should have the capacity of production of minimum 50 Lac card per year.	Contactless Smart Cards- change to 20 Lakhs- Assam requirement is only 600K per year	Details will be provided at the RFP stage.
64	General Instructions	Applicants shall have experience of procurement and maintenance of necessary hardware (such as but not limited to networks, servers, printers, networking devices, RDBMs, PCs, UPSs, peripherals)	Change to 10 years	As per EOI.

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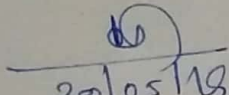
SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
		required for the issuance of Smart Cards at a state-wide level in the last 5 years		
65	General Instructions	Applicants shall have experience of Maintenance & implementation of Key Management Software (KMS) developed by NIC for issue of smartcards transport and other administrative works such as issuing licenses, vehicle registration etc. at a state-wide level.	Applicants shall have experience of any Smart Card Related E-Governance Project in last 10 Years.	Projects undertaken during FY 2015-16, FY 2016-17 and FY 2017-18 shall only be considered.
66	Eligible Applicants	Any entity which has been barred by Government of Assam or any other State Government in India or Government of India (GoI) or any of their agencies and the bar subsists as on the Proposal Due Date would not be eligible to submit a Proposal.	Include black listing anywhere globally	No Change.


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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
67	Shortlisting Criteria	In case of a consortium consisting of not more than two companies coming together to implement the project, shall submit a joint bidding agreement entered into by both the partners of the consortium with a formal intent to enter into an agreement or under an existing agreement to form a consortium both the companies shall be registered under Indian Companies Act, 1956/2013 as the case may be.	The lead bidder/ consortium partner should be an Indian entity	Lead bidder should be an Indian entity.
68	Shortlisting Criteria	The bidder/ lead bidder or consortium partner must have a minimum 100 employees on its payrolls as on bid submission date. Out of 100 employees, 30 should be technically qualified professionals.	The bidder/ lead bidder or consortium partner must have a minimum 10 employees on its payrolls as on bid submission date. The consortium total number of employees should be at least 25- As we are a project based company we hire adhoc employees based on project- we have 40 employees on ad-hoc basis.	No change.
69	Shortlisting Criteria	The bidder/lead bidder or consortium partner must have ISO 9001:2008 certification.	The bidder/lead bidder or consortium partner must have ISO 9001:2015, ISO 27001:2013 and ISO 20000-1:2012 certification.	Any one of the consortium member/sole applicant should possess both ISO 9001:2015 and ISO 27001:2013 certification.


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SL. No.	EOI Section	EOI Description	Queries	ASTC's Response
70	Card Specification 1.3	Contact Cards	Please confirm required cards are contact cards or contactless cards? Looking towards the purpose of said cards, we assume that contact cards will not serve the purpose. Hence, Please confirm the required card type - contact/ contactless?	Details shall be provided during RFP.
71		Card security	The card should be printed with Dynamic Color shifting security features on demand.	


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(Shri Anand Prakash Tiwari, IPS)
Managing Director, ASTC