



**OFFICE OF THE MANAGING DIRECTOR**  
**ASSAM STATE TRANSPORT CORPORATION, PALTANBAZAR,**  
**PARIBAHAN BHAWAN, GUWAHATI - 781008.**

Ref no.: ASTC/DGM/DISABILITY/2018/51/ Pt-II/ 747

Date: 02/08/2022

To,  
The Commissioner for Persons with Disabilities,  
Latakata, Basistha, Guwahati - 29,  
Assam.

Subject: Matter for inclusion in the Annual Report of the office of the Chief Commissioner for Persons with Disabilities for the year 2021-22 regarding steps taken by Assam State Transport Corporation facilities for easy accessibility to transportation services for PwDs.

Ref. No.: **COM (D) 183/2016/Pt/79 dated Guwahati the 22<sup>nd</sup> June, 2022.**

Sir,

With reference to the subject cited above, I have the honour to inform you the following details ASTC has done, related to section 41 of the Rights of Persons with Disabilities Act, 2016.

**Under Section 41**, there are facilities for PWD at bus stations such as ramps, wheel chairs, signage for Persons with Disabilities, etc. Seat Reservation facilities, signage both audio-visual and by default, the Kneel - down feature available in some of the vehicles of the Corporation. Other facilities such as:

1. Bus doors are atleast 1200 mm wide.
2. Apparatus such as hydraulic lift or pull-out/ foldable ramp at the entrance of the bus.
3. Low floor buses.
4. Kneel down feature in some of the buses.
5. Handrails and/ or stanchions at the entrance of the bus.
6. Footlights at the entrance of the bus.
7. Atleast two (2) passenger seats in case of Mini & Midi buses.
8. Atleast four (4) passenger seats in case of other buses designated as priority seats for PWD.
9. Signage indicated seats designated to disabled.
10. Space for wheelchairs at an appropriate position without preventing other passengers from getting on or off in some of the buses.
11. Wheel stoppers and wheelchair safety belts in some of the buses.
12. Priority seats with appropriate facility for securing the crutches, canes, walkers, etc.
13. Audio/ Visual or Audio - Visual Information System permitting driver or recorded or digitised human speech/ visual messages in some buses.

14. Controls adjacent to priority seats with auditory and visual indications for requesting stops in some buses.
15. Reader boards inside buses show the name of the next stoppage, etc.

**Concessions:**

- i) For persons with minimum degree of disability of 40% and above is entitled to avail 100% free transportation in all ASTC owned Vehicles/ Buses.
- ii) For 'Divyangjans' suffering from 80% or more disability, then the Divyangjan along with his/ her Escorter/ Assistant will be entitled for 100% free transportation in ASTC owned Vehicles/ Buses, as per HO Notification No. ASTC/HO/DGM/Disability/2018/51/1032, dated: 21/03/2020.
- iii) So far, from 1<sup>st</sup> January'2022 to 31<sup>st</sup> July'2022, ASTC has provided a total of 110 nos. of Disable Certificates for PwD passengers, which includes Male, Female and Child having disability more than 40%.

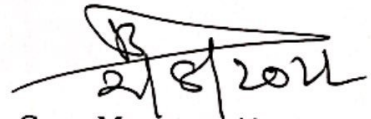
**Personal mobility assistance:**

In all major stations all over Assam, Wheelchair, Ramps etc. is available.

For more details, the detail of concession provided by ASTC for PWD is enclosed herewith for your ready reference.

This is for favour of your information.

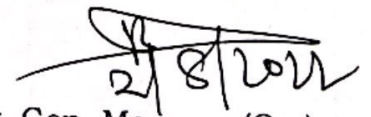
Yours faithfully,



Dy. Gen. Manager (Op.),  
ASTC, Paltanbazar, Guwahati-8.

Memo No. ASTC/DGM/DISABILITY/2018/51/Pt-II/747-A Date: 02/08/2022  
Copy to:

1. The Secretary to MD, ASTC, HO, Paltanbazar, Guwahati, for kind appraisal of Managing Director.
2. The C.E. (A&T), ASTC, HO, Paltanbazar, Guwahati, for information.
3. The S.O., ASTC, HO, Paltanbazar, Guwahati, for information.
- ✓ 4. Office Copy.



Dy. Gen. Manager (Op.),  
ASTC, Paltanbazar, Guwahati-8.